ANKIT SHARMA
QA/QC MANAGER, ISTQB CERTIFIED

CONTACT

- +4917683393641
- ankit.hamburg@gmail.com
- Hamburg, Germany
- www.resumeankit.com
- 10.06.1987
- Neiderlassungerlaubnis: (German Permanent Residency)

EDUCATION

Masters In Science- Informatics
FH Kiel, Germany   2014-2016

Masters in Computer Applications
JMI, India   2009-2012

Bachelors in Computer Applications
AMU, India   2006-2009

LANGUAGES

- **English** (Fluent)
- **Hindi** (Native)
- **German** (Sehr Gut Deutschkenntnisse)

CERTIFICATES

- **ISTQB CTFL 4.0**
- **Fiware Developer's Week Diploma**

PROFILE

QA Leader with 10+ years in the software industry, blending technical expertise with strategic management. Experienced in software/hardware testing, process improvement, and leading high-performing teams. Proven in streamlining workflows, implementing scalable testing infrastructures, and aligning technical and business goals to ensure quality and operational success.

WORK EXPERIENCE

QA Lead (Contractor)   06.2024 - 01.2025
Triworld Solutions, Remote (Germany)

- Designed and implemented a comprehensive test strategy to optimize testing processes and improve quality for a financial application.
- Played a key role in recruiting and onboarding qualified candidates for the QA team.
- Led a team of 4 QA professionals, ensuring alignment with project goals and fostering team development.
- Streamlined testing workflows, driving efficiency and enhancing overall team performance.

Test Manager Engineering   04.2023 - 12.2023
GLS IT, Eschborn, Germany

- Managed a team of 15 QA members in different domains,including finance, sales, package handling , delivery, and shipping.
- Coordinated with cross-domain managers to ensure alignment on quality objectives and project goals.
- Developed and implemented training plans for QA engineers, fostering both professional and personal growth.
- Oversee budget planning for events, meetings. Assisted in recruitment and performance evaluations.
- Created and redefined test strategies tailored to various teams, driving continuous improvement in testing processes.
- Supporting cross-domain chapter leads for upcomingAI-based projects throughout the Software Testing Life Cycle (STLC).

Senior QA Engineer   11.2015 - 10.2022
Diebold Nixdorf, Hamburg, Germany
QA Responsibilities:

- Performed automated and manual testing for EFT payment terminals and cloud-based applications, focusing on cashless transactions at petrol stations, retail solutions, and pump station software.
- Implemented and tested design solutionsfor retail and Point of Sale (POS) software, ensuring high-quality deliverables.

- **Test tools**
  - JMeter
  - HP-ALM
  - JIRA
  - X-Ray
  - Confluence
  - Postman/Swagger
  - CI/CD/ Jenkins
  - EFT (Payment)
- **Test Management**
  - STLC
  - Test Planning
  - Defect Management
  - Test Strategy
  - Requirement Review
  - Release Management
- **Test Methods**
  - Agile
  - Waterfall
  - Scrum
  - Performance Testing
  - Load Testing
  - Compliance Testing
  - Black/White Box
  - Experience based testing
- **Domain**
  - Retail
  - Logistics
  - Point Of Sales
  - Shipping
  - Policies
  - Payments
  - Finance

- Supported both manual and automated testing activities, preparing detailed documentation for various international clients.
- Tested cloud-based solutions for gas stations utilizing mobile payment technologies, ensuring robust functionality and user experience.
- Implemented and tested design solutions for retail and Point of Sale (POS) software, ensuring high-quality deliverables.
- Created and updated both technical and non-technical documentation for clients and internal teams, facilitating clear communication and knowledge transfer.
- Developed a web-based client using ReactJS for internal API testing, enhancing testing efficiency and effectiveness.

Management responsibilities:

- Coordinated effectively between QA, Development, and Business Analyst teams to achieve common goals and deliver efficient solutions.
- Empowered teams to achieve their missions, driving performance and helping them meet key performance indicators (KPIs).
- Implemented new Agile processes across 2 projects and guided cross-functional teams through them.
- Led strategic Release Planning and tactical Iteration Planning sessions.
- Performed maturity assessments to baseline team performance and identify opportunities for improvement.
- Provided knowledge transfer and conducted regular training sessionson QA for new joiners.
- Regularly participated in Stakeholders meetingsfor requirements for a new change or solution.

Full stack Developer(Part time) 01.2015 - 10.2015
Comfnet Solutions, Kiel, Germany

- Analyzing and discussing the process of transforming an idea into a product; specifically, a web-based Job Portal solution.
- Developing and implementing solutions for front and backend modules of the web application.
- Gathering relevant information on new technologies and trends for the implementation and promotion of products.
- Reviewing existing programs and assisting in refinements to reduce operating time and improve techniques

System Analyst 11.2012 - 10.2014
Tata Consultancy Services,Delhi, India

- Member of the logistics qualityteam responsible for managing shippingand logistics operations for a US-based client.
- Involved in comprehensive activities throughout the test cycle, including User Acceptance Testing (UAT) of the web interface.
- Collaborated in documenting requirements alongside business analysts.
- Expanded and modified systems to accommodate new functionalities and enhance workflow.
- Troubleshooted program and system malfunctions to restore normal functioning.